

Vaccon strives to maintain sufficient inventory levels to provide customers with same day shipping of catalog items. The customer is responsible for all shipping charges, duties and import fees (if applicable).

**Standard Delivery:** Items in stock will be shipped the same day if the order is received before 2 PM EST. Any changes must be noted on the customer order prior to 2 PM EST, on the date of shipment.  
Vaccon hours are Monday - Friday 8 AM to 5 PM EST.

**Shipping:** Vaccon ships via UPS prepaid ground service unless otherwise specified, in writing on your PO. **FedEx ground service is not available.**  
Per your request, Vaccon will ship collect using your shipping carrier account number.

**Partial Shipments:** Vaccon will make partial shipments and/or direct shipments whenever possible in order to ensure the quickest possible delivery.

## Vaccon Contact Information

If you have any questions about this shipping policy, please contact Vaccon at 800-848-8788 or 508-359-7200.